



# Irrigation System Service Contract

919-779-9285 service@rainydaysnc.com 919-779-1425 fax

Basic	Bronze	Silver	Gold	Platinum	Included Service
✓					<b>BASIC SPRING STARTUP:</b> Turn on main ball valve, install backflow preventer, pressurize system, check backflow preventer for leaks.
	✓	✓	✓	✓	<b>COMPREHENSIVE SPRING STARTUP:</b> Turn on main ball valve, install backflow preventer, pressurize system, check backflow preventer for leaks. Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
✓	✓	✓	✓	✓	<b>WINTERIZATION:</b> Turn off water at main ball valve, remove backflow preventer, remove water from above-ground pipes, seal pipes to prevent debris from entering. Backflow preventer is left for homeowner to store.
				✓	<b>MAY: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
			✓	✓	<b>JUNE: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
		✓		✓	<b>JULY: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
				✓	<b>AUGUST: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
			✓	✓	<b>SEPTEMBER: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
				✓	<b>OCTOBER: Comprehensive Service Visit:</b> Run test on each zone to check for possible leaks, proper operation, and head adjustment. Check rain sensor. Program controller for proper seasonal conditions.
					<b>BACKFLOW (BF) PREVENTER CERTIFICATION:</b> This service is required by most local municipalities. Please note on reverse if you would like us to automatically provide this service at time of start-up if it is required in your area, and an additional charge of \$50 will be billed to you.

\*\*\*\*\***WE BILL AT THE TIME THE SERVICE IS PERFORMED**\*\*\*\*\* (For example, under the Basic option you would get a bill for \$85 when your winterization is performed and a bill for \$85 when the spring startup is performed, for a total annual cost of \$170.00.) [SEE TERMS ON REVERSE FOR DISCOUNT ON ANNUAL PAY.](#)

**BRONZE, SILVER, GOLD, AND PLATINUM** contracts receive **DISCOUNTED PRICING** for the startup and multiple peak-season visits.

Price Per Visit					
	Basic	Bronze	Silver	Gold	Platinum
Winterization	\$85	\$85	\$85	\$85	\$85
# of Zones					
Up to 6	\$85	\$90	\$85	\$80	\$75
7 to 9	\$85	\$110	\$105	\$100	\$95
10 to 12	\$85	\$130	\$125	\$120	\$115
13 to 15	\$85	\$145	\$140	\$135	\$130
16 to 18	\$85	\$165	\$160	\$155	\$150
19 to 21	\$85	\$185	\$180	\$175	\$170
22 to 24	\$85	\$205	\$200	\$195	\$190

Example of Annual Cost (not incl. BF cert.)					
	Basic	Bronze	Silver	Gold	Platinum
# of Zones					
Up to 6	\$170	\$175	\$255	\$325	\$610
7 to 9	\$170	\$195	\$295	\$385	\$750
10 to 12	\$170	\$215	\$335	\$445	\$890
13 to 15	\$170	\$230	\$365	\$490	\$995
16 to 18	\$170	\$250	\$405	\$550	\$1135
19 to 21	\$170	\$270	\$445	\$610	\$1275
22 to 24	\$170	\$290	\$485	\$670	\$1415

# Rainy Days Irrigation System Service Contract

919-779-9285 [service@rainydaysnc.com](mailto:service@rainydaysnc.com) 919-779-1425 fax

The purpose of our Service Contract is to offer our customers the advantage of having us automatically perform the contracted services. **This frees our customers from having to remember to call us each Spring and Fall.** Our Service Contract also offers the advantage of a reduced hourly labor rate on repairs, priority scheduling for service/repairs, and a reduced rate for annual backflow preventer testing/certification.

Visits under Bronze, Silver, Gold and Platinum plans of this Service Contract are for the purpose of inspecting your total system, minor fine-tuning of your system for optimum efficiency, and making note of any major problems that may be present and need to be repaired. **Parts and labor will be additional to correct any problems noted. Our current technician labor rate is \$75.00 per hour for contracted customers (\$85 per hour for non-contracted customers).**

Systems that were not installed by Rainy Days will be required to meet basic operational standards before acceptance of a Service Contract by Rainy Days. A minimum contract period of one year is required in order to establish a service contract with our company.

**SPRING STARTUP:** If you contract with Rainy Days, we will call you during Spring Startup and let you know when we will be in your area to start up your system. We will request that you leave access to the controller and the backflow device that was removed during Winterization. A bill for the service will be left at that time or mailed unless contract is annually paid.

**BACKFLOW PREVENTION DEVICE TESTING:** If this service is selected, Rainy Days will perform the test and forward a copy to the municipality on your behalf. **TOWN OF CARY/MORRISVILLE CUSTOMERS:** Cary automatically provides this service. If you would prefer that we perform this service, you **MUST OPT OUT OF CARY'S PROGRAM** prior to their required notification date. Go to <http://www.townofcary.org/Departments/Public Works and Utilities/Water/Cross Connection Control/Residential Backflow Prevention Assembly Testing Program.htm> or call (919) 469-4090 for more information and/or to opt out of their automatic testing program.

**WINTERIZATION:** We do not need access to the controller so we **DO NOT call to set up an appointment.** We watch the weather closely and when it becomes necessary (usually around mid-November) we visit your residence, remove your backflow preventer and leave it with the invoice (unless contract is annually paid), normally on your porch or deck. If you choose to postpone your Winterization, Rainy Days will not be liable for any freeze damage that may occur to the backflow device. We ask that you store the backflow preventer in an area where it will not be subjected to freezing temperatures.

**IRRIGATION REPAIRS:** Should you have a problem with a repair we have made to your irrigation system **we must be notified within 7 days of the repair.** When we leave a site, the repair is deemed to be satisfactory. If a problem should arise afterwards, it is the homeowner's responsibility to monitor their system and report any problems to us within the 7-day time period.

**NOTE: If, while under contract, we arrive onsite to find that contracted work has been performed by others, you will be billed a 1/2 hour trip charge.**

## TERMS OF SERVICE

- The contract will be auto-renewing and ongoing unless cancelled by the customer or RDI in writing.
- Invoices are Due and Payable Upon Receipt
- **We offer a discount of 5% on the total annual cost of Service Contract for customers who choose to pay annually in lieu of paying when services are performed. This discount is also applicable towards backflow preventer certification. Annual payments must be received by Rainy Days prior to your spring startup visit.**
- We accept the following forms of payment: Personal/Business Check, Visa, MasterCard
- Interest on unpaid balances will accrue at a rate of 18% per annum after 30 days
- After 90 days delinquency, a case will be filed in Small Claims Court at which time we seek reimbursement of finance charges and court costs in addition to the principal balance.

**Please complete the information below and return this contract to Rainy Days, 115 Sigma Drive, Garner, NC 27529.**

Customer Name \_\_\_\_\_  
Address \_\_\_\_\_  
Subdivision \_\_\_\_\_  
Telephone # \_\_\_\_\_  
Email address \_\_\_\_\_  
Customer Signature \_\_\_\_\_  
Date \_\_\_\_\_

<b>Plan Chosen:</b> (circle one)	Basic Bronze Silver Gold Platinum
<b># of Zones:</b> (If unknown, this can be established during our first visit)	_____
Please note here if system runs off private well, cistern, or pond/lake: _____	

**YES, I request Rainy Days to perform the backflow certification. I understand that I will be billed an additional \$50 for this service and that if I am a Cary/Morrisville water customer, I must opt out of their automatic program.** Initial here: \_\_\_\_\_